**PPG Notes**

**1999 Dr. Harford-Cross and JGB discuss forming a Patients’ Group**

**March 2000 PG o**ffi**cially launched with a Medical Equipment Appeal**

**2003 Meeting:**

Medical Equipment Appeal

We launched an appeal in September 2000 to raise funds to buy medical equipment to be used in the surgeries. The equipment purchased was to provide local faculties, which the NHS were not prepared to fund.

A sum in excess of £34,000 has been donated so far, and no expenses of any nature have been charged against the donations. All the funds have therefore been used to purchase equipment.

List of equipment purchased

Ultrasound Scanner ------------------------ £15,957.68

Trans-vaginal Probe [50% of total cost] - £2,314.75

Ultrasound training course ----------------- £ 600.00

Laptop computer ----------------------------- £2,447.53

Defibrillator ---------------------------------- £2,622.60

Cryopro. & Autoclave ---------------------- £4,825.18

ECG Machine -------------------------------- £1,880.00

Operating / Treatment Couch ---------------- £753.76

Light for minor surgery ----------------------- £950.00

Digital Camera [Masham] -------------------- £489.79

Digital Camera [Kirkby Malzeard] ---------- £399.90

**TOTAL COST £33,241.19**

Out of Hours Survey

As a consequence of government policy, the old out of hour’s medical service, which had been successfully run by the practice doctors for many years, has had to be replaced by an area wide call out system. Both the doctors and the Patient's Group made every effort to bring the service as locally as possible and it was probably these representations that were instrumental in having a Ripon based service as opposed to one based in Harrogate.

During the first year of the new service the Patient’s Group monitored patient response to the quality of service, and we are continuing this

monitoring for the foreseeable future but for just one sample quarter each year.

1. In general the response to the service showed that the service provided was up to an acceptable standard.

2. All patient complaints or difficulties with this service were taken up either with the doctors or the relevant authority.

**2006 Meeting**

Medical Equipment Appeal

£1600 was donated during the previous 3 years, and the main purchase was a Patch Testing Kit for Skin allergies.

There was also a private donation, which funded some emergency equipment for the practice.

As before, no expenses of any nature have been charged against the donations. All the funds have therefore been used to purchase equipment.

Out of Hours Survey

Both the doctors and the Patients Group have made every effort to keep the service as local as possible. As a result of the strong representation during 2005, the current system has remained mainly intact. It was probably these representations that were instrumental in keeping a Ripon based service as opposed to one totally based in Harrogate.

The patients group continue to monitor patient response to the quality of service. We survey all patients who have used the service during a sample 3 months period each year. In general the response to the service shows that the service provided is up to an acceptable standard.

3. All patient complaints or difficulties with this service are taken up either with the doctors or the relevant authority.

4. The result of each survey receives board attention at the Primary Care Trust.

**2009 Meeting**

Schedule of Medical Equipment Purchased by the Patients Group

During the last 3 years period the PG only received a small number of donations, but assisted in the purchase of a Defibrillator and 2 Pulse Oximeters

Out of Hours Survey

The current “out of hours” service was introduced as a consequence of government policy. From time to time, this service undoubtedly causes problems for some patients. The patients group has continued to monitor patient response to the quality of this service in our practice area. We

survey all patients who have used the service during a sample 3 months period each year.

1. All patient complaints or difficulties with this service are taken up either with the doctors or the relevant authority.

2. The result of each survey receives board attention at the Primary Care Trust.

We propose to continue to monitor the Out of Hours service.

**2010**

National “Making a Difference” Award – 2010

During 2010 the Patients’ Group were pleased to receive £1,000, which was a top award in a National “Making a Difference” Award scheme. The award was for our work with the “Out of Hours” patient surveys.

Schedule of Medical Equipment Purchased by the Patients Group

Defibrillator £1400

**2011**

Schedule of Medical Equipment Purchased by the Patients Group

Dermatascope £748

**2012 Meeting**

**2015 Meeting**

**2018 Meeting**

Medical Equipment Appeal

We launched an appeal in September 2000 to raise funds to buy medical equipment to be used in the surgeries. The equipment purchased is to provide local facilities, which the NHS are not prepared to fund.

Donations have been gratefully received ever since and every pound donated has been used to buy medical equipment for use in our surgeries.

**The Patients’ Group has recently donated £1750 to the surgery to cover the cost excluding VAT of 2x24 hour blood pressure machines at a cost of £875+VAT each. One machine for each surgery.**

**2023 Meeting**

Cancelled due to Covid